



Utility work involving a power outage at Iron Cove this Saturday 12 December

9 December 2020 No.238

Dear resident

As you may be aware the power outage scheduled for last Tuesday 1 December was postponed by Ausgrid due to inclement weather. Ausgrid has now rescheduled the power outage to take place on **Saturday 12 December** from **6am to 5pm**.

While the Project requires outages to safely perform work, the time, date and duration is decided by Ausgrid and reliant on their network and staffing requirements.

We are very disappointed with the outage hours we have been given and we very much understand that this outage will be particularly impactful to you due to the day, length of the outage and proximity to Christmas.

This work will involve a power outage from 6am to 5pm on Saturday 12 December.

Work will be undertaken on Victoria Road

Contact us For any enquiries or complaints about this work: 1800 660 248 info@rozelleinterchange.com.au

Subscribe to weekly e-updates regarding work in your area by emailing us at info@rozelleinterchange.com.au

We speak your language Call the Translating and Interpreting Service on 131 450 We'll be working hard to get the power on early if possible.

Please contact us if you have extenuating circumstances at <u>info@rozelleinterchange.com.au</u> or by calling 1800 660 248 and ask to speak to a member of the Rozelle Interchange community team.

We also recommend you take some basic precautions before and during the interruption:

- Ensure mobile devices are fully charged
- Unplug or switch off appliances or sensitive electronic equipment including water pumps and three phase motors associated with air conditioning units and lifts
- Make sure that any alarms operate correctly without mains power
- Avoid opening fridges or freezers during the interruption
- You do not need to switch off or adjust any solar installation

For further information on appropriate food storage refer to:

https://www.foodauthority.nsw.gov.au/consumer/keepingfood-safe/flood-fire-power-cutemergiences

Ausgrid can also be contacted at:

General Enquiries: <u>www.ausgrid.com.au/contactus</u>

Emergencies:13 13 88

We've provided further information about **the work and traffic changes** involved this weekend below and sincerely apologise for the inconvenience or any disruption caused in advance.

When

Commissioning work to switch over new services to the existing power network, will be carried out on Victoria Road (eastbound & westbound) on **Saturday 12 December**.

Unfortunately, as these services will be live, to safely carry out this work Ausgrid will isolate power supply to a number of properties at Iron Cove on **Saturday 12 December** from **6am to 5pm**.

All affected properties have been notified by Ausgrid.

What's required

This work will involve:

- Overhead cable work on Victoria Road, Springside, Callan, McCleer, Margaret, Crystal and Terry streets
- Commissioning work between existing electrical pits and new ones located on Victoria Road within the footpaths

We've included some standard information below about outages related to our work and our work areas are shown in the map below.

During the outages access to various meter boards (usually located outside the property) may be required briefly **before and after** the outage to ensure power has been completely switched off and then safely reinstated. These are known as isolations.

These safety checks are not limited to streets we're working on at the time of the outage and may also be required for meter boards in other streets.



Image: a bucket truck used by technicians for overhead powerline work.

Overhead cabling and jointing work is normally carried out with the use of a bucket truck for technicians to access the overhead cable lines with the required tools and equipment (as pictured in the side image). This work is not expected to be noisy however you may notice technicians, related vehicles and equipment.

Due to the narrow streets that Ausgrid are working on at Iron Cove some streets may require a full road closure to safely facilitate isolations and overhead cable work, for around 30 minutes. These streets include **Callan, Springside and Terry streets.**

Ausgrid will be present on the day of the outage to gradually isolate and reinstate power supply. This means that workers and technicians may be on site and accessing meter boards **past 5pm** to finalise the work.

How this work may impact you

Some of this work will be noisy as it requires the use of a saw cutter, vacuum truck and excavator. This equipment will generate periods of high noise.

Other equipment used for this work includes but is not limited to; mobile cranes, elevated working platforms, light vehicles, compressors, compaction machines, hand tools, generators, temporary fencing and traffic controls.

We'll ensure to make every effort to minimise disruption where possible including installing noise blankets around our work areas where possible.

Work areas and traffic changes on Saturday 12 December:

- Reduced lanes on Victoria Road in both directions. Please expect significant delays on Victoria Road.
- Traffic control and intermittent road closures will be in place on various streets (highlighted yellow below) from **5am** on Saturday while overhead cabling and jointing work is being carried out by Ausgrid.
- Crystal Street will remain residential access only from Friday evening until work is complete on Saturday evening.
- Pedestrian detours will be in place on Victoria Road via Crystal Street (eastbound) and Moodie & McCleer streets westbound) while work is being carried out from within the footpaths on Victoria Road.

Please refer to the map below.



Please allow for extra travel time, follow detour signage and traffic control in place on Victoria Road.

We sincerely apologise for any inconvenience and disruption this work may cause; your ongoing patience is appreciated.

How to contact us

If you have a question or to make a complaint, please contact us. Our contact details can be found below.

Kind regards

