

The Rozelle Interchange is a new underground motorway interchange which provides connectivity to the M4-M5 Link Tunnels and the City West Link, and an underground bypass of Victoria Road between Iron Cove Bridge and Anzac Bridge. The Rozelle Interchange also provides a connection to the future Western Harbour Tunnel.

John Holland CPB Contractors Joint Venture (JHCPB) has been selected to construct the Rozelle Interchange.

What is a property condition survey?

A property condition survey is an inspection of a building or property to assess and document its general condition. The survey is offered before major construction or tunnelling begins in your area. A post-construction property condition survey will also be offered after completion of construction or tunnelling, if a pre-condition survey was carried out.

Who is eligible for a property condition survey?

While structural or cosmetic damage to your property from construction is extremely unlikely, a free property condition survey is offered to eligible properties within 50 meters of the Rozelle Interchange tunnel alignment or our construction sites. Property condition surveys will be offered throughout the project as the construction of the Rozelle Interchange progresses in Annandale, Rozelle and Lilyfield.

If you are a tenant, please inform your managing agent or owner about this request, or please inform JHCPB of your landlord or agent's details.

Why do I need a property condition survey?

A property condition survey records the existing condition of a building or property. The survey provides a benchmark for comparison should you have any concerns about impacts on your property during construction or in the future when the motorway is in operation.

What does a property condition survey involve?

The survey is done by a professional organisation and involves taking photographs of any visible damage or defect within buildings and structures on a property. It will also include outside structures such as sheds, driveways, swimming pools, fences and

Keeping you informed

We are committed to keeping you informed and will provide regular information on the Rozelle Interchange through direct mail and email notifications, community updates, local papers and face-to-face activities.

You can also contact the WestConnex info line on **1800 660 248**, email info@rozelleinterchange.com.au or visit westconnex.com.au/project/s/m4-m5-link-rozelle-interchange for more information.

We speak your language



Need an interpreter?
Call the Translating and Interpreting Service on **131 450**.



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retaining walls. Your property inspection will be done during daylight hours and will provide an accurate record of the current interior and exterior condition of your property's buildings and structures.

How do I arrange a property condition survey?

Before construction starts in your area the JHCPB community team will contact eligible properties to offer surveys, free of charge, to property owners. If you have not been contacted and you believe your property may be eligible, please contact us on 1800 660 248 and ask to talk to the Rozelle Interchange community team.

How long will the property condition survey take?

Depending on the size and condition of the property, an inspection can be between one and three hours. Inspections will need to take place during daylight hours to accurately record the exterior condition of the property.

Do I need to pay for the survey?

There is no cost to property owners for the survey report and once completed, a printed copy of the report will be provided free of charge. If you would like an electronic copy of the report please let the community team know and one will be provided to you.

What if I do not agree with the survey report?

If you feel the report does not accurately describe the condition of your property, please contact our team on 1800 660 248 or email info@rozelleinterchange.com.au to discuss your concerns.

Will the survey report be confidential?

Yes, the survey report is the property of JHCPB and will be provided only to the property owner and Roads and Maritime Services (RMS). However, if you make a property damage claim we will need to give the report to assessors as part of the investigation process.

What do I do if my property is damaged?

We encourage you to report any noticeable changes to the JHCPB community team as soon as possible and we will guide you through the property damage claim process. An outline of how the property damage claim process is carried out is available on the westconnex.com.au website.

When would JHCPB fix the damage?

If repair work is urgent, it will be carried out immediately. Generally, repairs to damage caused by the project would take place after completion of construction work and within three months of completion of post construction surveys. If the damage is found to be as a result of construction, repairs will be carried out at no cost to the property owner.

Who can I speak to if I have a dispute about a property condition survey?

A Property Impact Assessment Panel, which is comprised of geotechnical and engineering experts, has been established by RMS and is independent of the Rozelle Interchange project. The panel is responsible for independently reviewing property condition surveys and resolution of any property damage disputes. Property owners and/ or RMS can refer disputes to the panel for resolution. An outline of how the property damage claim process is carried out is available on the westconnex.com.au website.